

Title:	Icing in Bottom Pan	ID:	
			0144
Date in:	Response:	Model:	Author:
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Q:

I'm having a problem with the last incubator that you shipped. We are getting a lot of ice build up at the bottom of the chamber when we have the temp set to +4C. I assume this isn't normal and that there is a way to fix this.

A:

The probability for icing increases if the ambient is warm (warmer than 22'C). To find out how severe the icing is can you please

- What is the ambient temperature?
- Increase the set temperature to e. g. 5'C ("WR DM890 50") and check if the ice disappears
- Did it take several days for the ice to build up?
- Did the ice only appear after you installed the system?
- Does the ice appears when you do handling cycles?
- You have a HR or HC unit. You need to add water in the pan. Add water and check if the ice disappears

