

Title:	Carrousel does not Rotate	ID:	
		0022	
Date in:	Response:	Model:	Author:
2004-06-21	2004-06-21	-	CMa

Q:

We recently sent our customer (Pfizer) the rollers to replace a seized roller under the main carousel plate. However, they report that the carousel still will not turn. They can turn it freely by hand when power is off. When they turn power on, the plate shuttle mechanism goes through it's homing procedure, but then the circular carousel plate does not turn and find it's "home" position.

Have you seen this before and do you have any suggestions on where the problem might be?

A:

1. if there is mechanical "connection" from the motor to the turntable. Check if the turntable motor is rotating.
2. if the carrousel motion is busy ("RD 6903" returns "1" if the axis is busy)
3. If the glass door switch is activated ("RD 1811" should return "1")